State of Montana Data Center News

May, 2010 Editor: Wendy Wheeler Email: wwheeler@mt.gov Volume 5

Protecting our IT Infrastructure Against System Events

Information Provided by Ron Flammia

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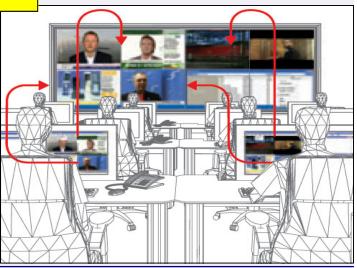
Within the Helena SMDC's (State of Montana Data Center) Enterprise Operations Center (EOC), dedicated staff are ever vigilant in reviewing the State's network and IT infrastructure. Monitoring and incidence management is of primary importance in order to facilitate a quick recovery should an unforeseen system event arise.

The State's networked environment encompasses an ever increasing number of video and data sources. The advanced display area to be installed in the EOC control room gives decision makers the ability to have easy and timely access to vital system information. The display area can also be transmitted to other areas of the data center such as the conference room or manager's office for efficient collaboration and decision making.

Connect to a wide variety of sources and displays via the network.

Control and organize sources and displays as needed.

Collaborate to share from user-defined views with colleagues more easily.



Project Directives

What are Project Directives? Project Directives are formal decisions that have been made by the project's Core Team. It is a formal way of documenting and issuing notice on the decision.

Who issues them? Directives are issued by the Project Directors, once the item has been brought up before the project Core Team and a decision has been handed down by the team.

Why is it important to issue Directives? Directives are important because they formally lay out the direction that is to be taken by a team, how it is to be done, who is to do the work and finally where the funds to pay for the work are coming from.

Directives Issued to Date

0709-01 Project Billable Hours

0909-01 Fiber Installation

0911-01 Network Design

0110-01 SMDC EOC Direction

1209-04 SMDC Helena Mitigation

1209-05 SMDC Helena ITSD Goal Date

1209-06 Bresnan Fiber Plant Build

0110-02 SMDC Storage Array

0110-03 Helena ISOBase Seismic Mitigation

0110-04 Helena Data Center Service Access

0210-01 Data Center z10 Mainframe

0210-02 Data Center Cable Plant

0210-03 PBX Recommendation

0410-01 Helena Mid-Tier Server Recommendation

0410-02 EOC Video Display

0410-03 Helena Storage, Backup, SAN Directors

Copies of these Directives are available on the project Share Point Site @ Project Appointments and Direc-

tives

"We are utilizing state of the art virtualization technology to ensure an easier and effective transition to the HSMDC."

~ **Stuart Fuller,** SMDC Project Director &

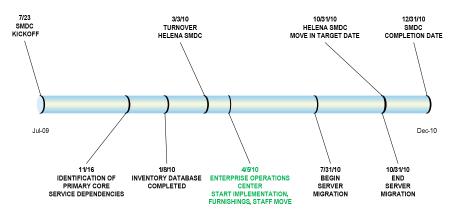
Bureau Chief - Enterprise Technology Systems

Bureau, ITSD

Timeline

State of Montana Data Centers Project Timeline (tentative)

Update: 4/2/10



Meet the SMDC Steering Committee Members

FEATURED MEMBER

BRIGADIER GENERAL STANLEY R. PUTNAM



Assistant Adjutant General, Army

Brigadier General Stanley R. Putnam is the Assistant Adjutant General, Army for the State of Montana, and also serves as the Commander of the Montana Army National Guard. He is responsible to the Adjutant General and the Governor of Montana to provide Army National Guard forces which are ready to deploy in support of national defense, homeland defense, homeland security, natural disasters, or military support to civil authority.

Prior to his appointment as Assistant Adjutant General, he served in many key positions including: Chief of Staff (7 yrs), Operations

Officer - G3 (3 yrs), Information Management Officer - G6 (12 yrs). General Putnam is a native Montanan, who earned his Bachelor's degree from Montana State University and a Master's in Strategic Studies from the US Army War College. He has resided in Helena for the past 26 years with his lovely wife Karen and their two daughters Kassi and Jessi. His favorite pastimes include hunting, camping, and spending time with family and friends.

SMDC Project Teams

FEATURED TEAM

Transition Team: The Transition team is to coordinate all efforts encompassing the move of IT infrastructure from the Mitchell building to the State of Montana Data Center in Helena. The goal is to ensure an effective transition of IT infrastructure as needed, and through effective communication, planning, and scheduling, minimize or eliminate any system downtime.